



Accessibility Statement

Our commitment and approach to maintaining an accessible website

The Tax Appeals Commission is committed to:

- maintaining an accessible website. We state our commitment to this in our Quality Customer Service Charter.
- ensuring that this website achieves “Level AA” conformance to the Web Content Accessibility Guidelines (WCAG) 2.0, to comply with the National Disability Authority’s Code of Practice on Accessibility of Public Services and Information Provided by Public Bodies.
- ensuring that all new information on the website will achieve “Level AA” conformance to the Web Content Accessibility Guidelines (WCAG) 2.0.
- including accessibility when we procure 3rd-party systems or upgrades to existing systems.

This website’s conformance with official accessibility guidelines

The website currently has adopted universal accessibility and the W3C (World Wide Web Consortium) WCAG (Web Content Accessibility Guidelines) V2.0 Level AA in the design and development of its website. Our most recent web accessibility audit for this website was in June 2021.

How to send feedback on this website’s accessibility

The role of our Access Officer is to support our customers who require assistance when engaging with the services provided by the Tax Appeals Commission. In accordance with Section 26 (2) of the Disability Act 2005, if you require assistance to access our services or wish to provide feedback on the accessibility of this website, please contact our Access Officer, Paddy O’Keeffe.

Access Officer contact details:

Paddy O'Keeffe
Access Officer
Tax Appeals Commission
Fitzwilliam Court
Leeson Close
Dublin 2
D02 YW24
Ireland
Telephone: (01) 6624 530
Email: tacaccessofficer@taxappeals.ie.

Accessibility features of this website

Fast Page Load Times: templates and site imagery have been optimised to ensure pages load in a fast and efficient manner.

Cross Browser Compatibility: Ensuring consistency in layout and navigation across all browsers and avoid bugs which may cause a user to be confused.

Relative Text Resizing: Users with visual impairments can increase the text size of textual content either by using the increase text size functions within each individual page or using the browser zoom function.

Useful Link Text: to inform users using screen readers or other assistive technologies.

Correctly structured content: with good heading usage to assist users using screen readers or other assistive technologies and to generally increase readability.

Document Accessibility: to assist users using screen readers or other assistive technologies and to generally increase readability.