



Accessibility Statement for

www.taxappeals.ie

The Tax Appeals Commission is committed to making its website accessible, in accordance with European Union (Accessibility Requirements of Products and Services) Regulations 2023.

This accessibility statement applies to <https://www.taxappeals.ie/>

This Website is designed to comply with the [technical standard for websites and mobile apps, EN 301 549 v.3.2.1](#). This closely follows level 'AA' of the [Web Content Accessibility Guidelines 2.2 level AA](#).

Preparation for this Accessibility Statement

The Statement is based on a combination of manual and automated accessibility testing, using multiple platforms.

- Windows (JAWS, NVDA)
- Mac (Voiceover)
- iOS (Voiceover) and Android (Talkback) and their native accessibility tools.

The Tax Appeals Commission considers accessibility during ongoing website development, conducts manual and automated testing, engages external specialists including Vially and National Disability Authority and maintains remediation plans mapped to WCAG success criteria.

The statement was last reviewed in July 2025

Conformance Status

Tax Appeal Commission is committed to providing a website that is accessible to the widest possible audience, regardless of technology or ability.

The Web Content Accessibility Guidelines (WCAG 2.2) defines requirements for designers and developers to improve accessibility for people with disabilities.

This website is compliant with EN 301 549 v3.2.1 and Web Content Accessibility Guidelines and partially compliant with (WCAG) 2.2 Level AA, due to the non-accessible content listed below.

Compatibility with browsers and assistive technology

This website is designed to be compatible with the following most used assistive technologies: The latest version of Google Chrome, Microsoft Edge and Apple Safari browsers. In combination with the latest versions of NVDA, Voiceover and Talkback.

The accessibility of this website relies on the following technologies to work with the combination of web browser and any assistive technologies or plugins installed on your computer:

HTML

WAI-ARIA

CSS

JavaScript



Non-accessible Content

Despite our best efforts to ensure the accessibility of this website, we are aware of some limitations which we are working to remediate. Below is a description of known limitations and potential solutions. Please contact us if you encounter an issue not listed below.

Many documents are published as PDF documents which may not fully conform to accessibility guidelines and are less accessible than HTML pages for people using assistive technologies. We will continue to make sure our published documents are in accessible formats.

If a customer requires a document contained on the website that was published prior to 28 of June 2025 to be reviewed for the latest accessibility standard, please contact our Access Officer (see below for details) who will assist you in the matter. PDF documents that were published before 23rd of September 2018 are exempt from these guidelines.

Tables on this website or published PDF documents may not have correctly defined headers and table elements. Images or redacted text in published documents may not contain meta or alt descriptions due to the nature of private information contained in certain redacted published documents.

Feedback and Contact information

The role of our Access Officer is to support our customers who require assistance when engaging in the services provided by the Tax Appeals Commission. In accordance with Section 26 (2) of the Disability Act 2005, if you require assistance to access our services or wish to provide feedback on the accessibility of this website, Please contact our Access Officer, Paddy O'Keeffe.

Access Officer contact details:

Paddy O' Keeffe,

Access Officer,

Tax Appeals Commission, Fitzwilliam Court,

Leeson Close, Dublin 2, D02 YW24 Ireland.

Telephone: (01) 6624 530

Email: tacaccessofficer@taxappeals.ie

If you are dissatisfied with our response, you can address your complaint to the customer service officer as set out in section 3 of our Quality Customer Service charter

<https://www.taxappeals.ie/en/quality-customer-service>